

## QUALITY POLICY

Sidercad has adopted a Quality Management System since 1997 and confirms its commitment to maintaining, developing, and continuously improving its effectiveness, recognizing it as a strategic element for ensuring the quality, reliability, and sustainability of its operations.

Operating in a dynamic and highly competitive environment in the engineering and information technology sectors, Sidercad constantly analyzes its context, considering internal and external factors that can influence its performance, in order to identify risks and opportunities and guide its strategies.

In line with the principles of the ISO 9001:2015 standard, the company applies a risk-based thinking approach, integrated into its decision-making and operational processes, with the aim of:

- preventing the occurrence of non-conformities;
- increasing process effectiveness;
- seizing opportunities for improvement and innovation;
- ensuring the continuity and reliability of the services offered.

The company places the needs and expectations of key stakeholders (customers, collaborators, suppliers, partners, and the local community) at the center of its operations, with the aim of creating value over time and consolidating relationships based on trust, expertise, and reliability.

Sidercad pursues continuous improvement of its performance through:

- customer focus and measurement of customer satisfaction;
- technical quality of services, supported by up-to-date methodologies and tools;
- development and enhancement of staff skills, through ongoing training and knowledge sharing;
- process innovation and the progressive digitalization of operations;
- structured risk and opportunity management, consistent with a risk-based approach.

Aware of its role in the environmental and social context, Sidercad promotes responsible and sustainable behavior, committing to reducing its environmental impact wherever possible (including through efficient use of resources and reduced consumption) and to fostering a corporate culture oriented towards sustainability.

Given the nature of its activities, which are subject to mandatory regulations and ongoing technical and scientific developments, the company ensures the ongoing professional development of its resources and monitors regulatory developments, ensuring compliance with applicable requirements.

Sidercad is committed to:

- continuously improving its Quality Management System;
- ensuring compliance with applicable requirements, whether regulatory, contractual, or internal;
- defining, monitoring, and periodically reviewing quality objectives consistent with the company context;
- promoting employee involvement and awareness of the principles of quality, risk, and sustainability.

This Policy constitutes the framework for defining corporate objectives and is disseminated, understood, and applied at all levels of the organization.